



POLICY AND RESOURCES SCRUTINY COMMITTEE – 8TH JUNE 2010

**SUBJECT: VALREC'S SERVICE LEVEL AGREEMENT ANNUAL REPORT
TO CAERPHILLY COUNTY BOROUGH COUNCIL**

REPORT BY: CHIEF EXECUTIVE

1. PURPOSE OF REPORT

- 1.1 A request was made at the Policy and Resources Scrutiny Committee meeting (20th April 2010) to present VALREC's Service Level Agreement Annual Report to Caerphilly County Borough Council for the financial year 2009/10.

2. SUMMARY

- 2.1 Appendix 1 contains a detailed breakdown of work undertaken by VALREC on their Service Level Agreement (SLA) with the council for the financial year 2009/10. It describes the work, which was undertaken within Caerphilly County Borough's area, but also included are courses, initiatives and projects which covers all of the local authorities with whom VALREC has a Service Level Agreement (SLA)
- 2.2 A number of these courses, initiatives and projects can have a direct or indirect impact on all authorities, including Caerphilly County Borough Council.

3. LINKS TO STRATEGY

- 3.1 The current SLA this council has with VALREC has direct links with a number of council policies and strategies:-

- Community Strategy
- Linguistic Skills Strategy
- Equalities including the council's Race Equality Scheme
- Staff Development
- Freedom of Information
- E-Government
- Customer Care
- All Personnel policies

4. THE REPORT

- 4.1 The current Service Level Agreement (SLA) with VALREC was formed in 2009 and runs to 2012 and is currently being updated. The Policy Unit formally monitors the SLA on a quarterly basis, and has regular contact with officers at VALREC throughout the year.
- 4.2 VALREC currently has a SLA with Caerphilly, Bridgend Rhondda Cynon Taff & Blaenau Gwent County Borough Councils.
- 4.3 The Council has had an SLA with VALREC since 2001.

5. FINANCIAL IMPLICATIONS

5.1 The current level of funding for VALREC's annual SLA with this council, is £24,480.

6. PERSONNEL IMPLICATIONS

6.1 None

7. CONSULTATIONS

7.1 The SLA has the agreement of VALREC and the Policy Unit. There has been no outside consultation on the SLA.

8. RECOMMENDATIONS

8.1 To note the content of this report.

9. REASONS FOR THE RECOMMENDATIONS

9.1 The report is for information only.

10. STATUTORY POWER

10.1 Local Government Act 2000. Also the Race Relations Amendment Act 2000.

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Consultees: Colin Jones, Head of Performance & Policy
Jackie Dix, Acting Policy & Research Manager
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Appendices:
Appendix 1 VALREC Annual Report 2009/10